

WFSC Step by Step Instructions: How to Purchase Freestyle Ice

Freestyle Sessions are available to WFSC members and out of club members. All ice purchases are online only, from either WFSC or Serpentine Arena. For everyone's safety, we are not accepting walk-ons until further notice.

WFSC Club Ice:

Please note that times will change during holiday weeks 12/21-1/4.

Mon, Tues, Wed, Thurs, Fri

2:30 to 3:30pm

3:40 to 5:40pm

Club Ice is available for purchase through Winterhurst's Entryeze page.

- Sessions can be purchased in blocks of 1/2 hour
- Cost per session for out of club members is \$8.00 per 1/2 hour
- Cost per session for members is \$7.50 per 1/2 hour
- Members also have the option to purchase "packages" at reduced rates

For additional details about WFSC Freestyle Ice, download complete instructions [HERE](#).

Please review our [COVID-19 SAFETY PROTOCOLS](#) before you come to the rink.

Safety is our top priority. We appreciate your cooperation and patience.

Checking Daily Attendance:

Entryeze generates a daily roster for the monitors to verify that the skaters in attendance are pre-registered. You will need to check in with the monitor before getting on the ice. If your name is not on the roster, you won't be allowed on the session.

WFSC MEMBERS

How to Purchase Club Ice:

1. Logon to Winterhurst's Entryeze page and access your account:
2. Click on the link: "Access My Account"
 - a. If you are new to Winterhurst Entryeze, go to the "GUEST SKATERS" section and select the link to "Create New Account". Once your account is created, click on link to "Access My Account".
3. Click on the tab for "Contract Ice"
4. From the drop down menu, select "Browse and Purchase"
5. If there are multiple skaters in your account, select the skater's name you are purchasing ice for from the drop-down list

How to Purchase a Monthly Package:

You can purchase different packages each month depending on your skater's need.

1. Select the options for “Packages Available”
2. Choose the package you wish to purchase, and then go to your shopping cart, pay and checkout
3. Once you purchase your contract package, go back to Contract Ice and select “Browse and Purchase”
4. Below “Sessions Available”, expand (click on) "RINK 1" to choose your sessions

You don't need to select all your sessions at once but we encourage you to do so to reserve your spot on the ice. Remember the packages are by the hour but the sessions to select are in ½ hour increments, so if you purchase the 8hr/month package you need to select 16 sessions (not 8).

Question: If I don't use all the sessions I purchased, would they carry over to the next month?

Answer: NO, Sessions not used within the month do not carry over to the following month.

Question: Can I make changes to my sessions?

Answer: YES, You can change your sessions any time/day up to midnight the day before the session you want. To select/deselect a session click on it.

How to Purchase Individual Sessions:

1. Choose the tab for “Contract Ice”
2. Select “Browse and Purchase”
3. Select the skaters name from the drop-down list
4. Below “Sessions Available” – expand (click on) “RINK 1”
5. Choose the individual session/sessions you wish to purchase. Note: Your sessions will show in your “shopping cart”
6. After you finish selecting your sessions, go to “Check Out” and make your payment
7. You can use the “My Calendar” tab for a calendar view of your sessions

Refunds/Make-up:

There are no refunds for sessions you miss. If you get COVID or have to quarantine or develop other medical condition that requires you to be off the ice, we will apply the remainder of your package to the following month. You will need to bring a doctor's excuse to receive the credits.

Coupons:

We are not selling coupons until further notice, as we don't think it is safe at this time. If you have coupons from the last season, we will honor them. Please show the coupons to the monitor before you get on the ice and drop them off in the designated basket.

Packages Pricing:

Platinum Plus	\$396.00/month (44 hrs/month)
Platinum	\$360.00/month (36 hrs/month)
Gold	\$308.00/month (28 hrs/month)
Silver	\$258.50/month (22 hrs/month)
Bronze	\$200.00/month (16 hrs/month)
Pewter	\$156.00/month (12 hrs/month)
Blue Ribbon	\$106.00/month (8 hrs/month)

There will be a convenience fee charged by Entryeze of ~ 3% per transaction.

OUT OF CLUB SKATERS

Ice Purchases can be made up until **12:00 noon** of the same day you want to skate

How to Purchase WINTERHURSTFSC Club Ice Sessions:

1. Logon to Winterhurst's Entryeze page and access your account
2. If you are new to Winterhurst Entryeze, go to the "**Guest Skaters**" section and select "**Create New Account**"
3. Once your account is set up, go to "**Access My Account**" link
4. Click on the tab for "**Contract Ice**"
5. You will see a drop down and select "**Browse and Purchase**"
6. If there is more than one skater on your account, you will need to **select the skater's name** from the drop-down list
7. Choose the **contract month** you are purchasing sessions in
8. Below "**Sessions Available**", expand (click) "**RINK 1**" to see a list of all sessions for the month
9. Choose the individual session/sessions you wish to purchase
10. Your sessions will show in your "**Shopping Cart**"
11. After you finish selecting your sessions go to "**Check Out**" and make your payment
12. There will be a convenience fee charged by Entryeze of ~ **3% per transaction**

Question: Can I make changes to my sessions?

Answer: NO. Individual sessions cannot be changed through Entryeze once they are paid for.

Refunds/Make-up:

There are no refunds for sessions you miss. If you get COVID or have to quarantine or develop other medical condition/injury that requires you to be off the ice, we will credit your credit card for the sessions you miss. You will need to bring a doctor's excuse to receive the credits.

Coupons:

We are not selling coupons until further notice, as we don't think it is safe at this time. If you have coupons from the last season or from the LTS program, we will honor them. Please show the coupons to the monitor before you get on the ice and drop them off in the designated basket.

"Packages" Pricing: (only available to Home Club and Associate members)

Platinum Plus	\$396.00/month (44 hrs/month)
Platinum	\$360.00/month (36 hrs/month)
Gold	\$308.00/month (28 hrs/month)
Silver	\$258.50/month (22 hrs/month)
Bronze	\$200.00/month (16 hrs/month)
Pewter	\$156.00/month (12 hrs/month)
Blue Ribbon	\$106.00/month (8 hrs/month)

If you would like to become a member, please visit our home page at:

www.winterhurstfsc.com for membership information and follow Instructions. Please note that we prefer you sign up through Entryeeze:

<http://comp.entryeeze.com/Membership/Welcome.aspx?cid=154>. You can also download the forms, complete them and give to the monitors with payment.